



Delivering Goods During the 2010 Olympic and Paralympic Winter Games: Volume I

The 2010 Winter Games present an unparalleled opportunity for businesses in the Metro Vancouver and Sea to Sky regions. Given the anticipated volumes of vehicles and people associated with the Games, it will be “business as unusual”, but business will continue. With this reference guide, the Vancouver Organizing Committee for the 2010 Olympic and Paralympic Winter Games (VANOC) and its transportation partners are offering guidelines to assist you in your planning and preparations for this unique event. This guide will be expanded as planning progresses to ensure you have the information you need to have a great experience during the Games.

Vehicle Traffic

In order to ensure people and business in the Host Region can move efficiently and athletes can get to their events, existing vehicle traffic must be reduced by at least 30 per cent during the Olympic Games. To support this goal, businesses and organizations that receive goods or services, and those that supply or ship them, are encouraged to:

- Order goods in advance
- Schedule periodic or seasonal maintenance prior to February 1, 2010
- Consolidate orders to minimize vehicle trips

For goods or services that *must* be delivered during the month of February 2010, the following information is offered:

Deliveries in Vancouver (general)

- **No special protocols will be in place** to deliver goods to businesses and organizations in Vancouver, with the exception of goods destined for an official 2010 Winter Games venue, and a handful of properties at/adjacent to Official Games Venues.
- VANOC is compiling a list of the affected properties and will make it available as soon as possible. Please note: the protocols for delivering to these properties are generally on a smaller scale and are less involved than delivering to an Official Games Venue.
- It is strongly recommended that deliveries and goods movement in Downtown Vancouver be scheduled **between midnight and 6 am for the month of February 2010**. If before 6 am is not possible, the next preferred window is before noon. Official Games Venues will have their own specific delivery windows – see below for more information.
- **Parking and loading zones will be temporarily removed** from certain streets in Vancouver, particularly Downtown. We encourage you to review the Host City Transportation Plan map to determine if your existing loading zones will be impacted and plan accordingly. Visit vancouver.ca to download maps.
- If an existing loading zone is impacted, **look for alternate drop off/load zones in parkades, lanes and alleys**.

MISSION

To touch the soul of the nation and inspire the world by creating and delivering an extraordinary Olympic and Paralympic experience with lasting legacies.

Exalter l'âme de la nation et inspirer le monde entier grâce à l'organisation et à la tenue de Jeux olympiques et paralympiques extraordinaires qui laisseront un héritage durable.

Vancouver Organizing Committee for the 2010 Olympic and Paralympic Winter Games (VANOC)
Comité d'organisation des Jeux olympiques et paralympiques d'hiver de 2010 à Vancouver (COVAN)

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- **Start planning now** with your shippers and clients. Make the necessary arrangements to deliver/receive goods before 6 am and confirm the loading/drop off area for your business, organization or clients.

Deliveries in Whistler (general)

Please note: guidelines for deliveries in Whistler are currently available through the Whistler Chamber of Commerce. Please visit:

(<http://www.whistlerchamber.com/images/2010/2010Transportation/letter%20to%20businesses%20april%2009.pdf>).

Deliveries to Official Olympic and Paralympic Venues

- VANOC will have exclusive use of the official venues, and will manage all required deliveries. These venues are:
 - BC Place
 - Canada Hockey Place (GM Place)
 - Olympic Family Hotel (Westin Bayshore)
 - Olympic and Paralympic Village Vancouver
 - Main Media Centre (Vancouver Convention Centre facilities and portions of Canada Place)
 - Pacific Coliseum
 - Vancouver Olympic/Paralympic Centre (at Hillcrest/Riley Park)
 - UBC Thunderbird Arena
 - Richmond Olympic Oval
 - Cypress Mountain
 - Whistler Creekside
 - Whistler Olympic/Paralympic Park
 - The Whistler Sliding Centre
 - Olympic and Paralympic Village Whistler
 - Whistler Media Centre (Whistler Conference Centre)
 - Whistler Medals Plaza
- In some cases, VANOC must bring in other products or suppliers for its venues, as outlined by our sponsor agreements. For example, official 2010 Winter Games venues will only serve Coca-Cola, Molson and Vincor products.
- As a supplier or delivery/logistics company that currently serves any official Games venues, your first step should be to confirm with the current venue owner that you will continue to service these facilities during the Olympic period.
- If you are confirmed to deliver goods to an official Games venue, special protocols will be in place. They are outlined in detail in VANOC's Delivering to Venues Manual. To request a copy, please contact your representative within VANOC.